

Argyll and Bute Council
Comhairle Earra-Ghàidheal Agus Bhòid



Customer Services
Executive Director: Douglas Hendry

Kilmory, Lochgilphead, PA31 8RT
Tel: 01546 602127 Fax: 01546 604435
DX 599700 LOCHGILPHEAD
10 November 2016

NOTICE OF MEETING

A meeting of the **PERFORMANCE REVIEW AND SCRUTINY COMMITTEE** will be held in the **COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD** on **THURSDAY, 17 NOVEMBER 2016** at **10:00 AM**, which you are requested to attend.

Douglas Hendry
Executive Director of Customer Services

BUSINESS

- 1. APOLOGIES FOR ABSENCE**
- 2. DECLARATIONS OF INTEREST**
- 3. MINUTES** (Pages 1 - 6)
Minutes of the Performance, Review and Scrutiny Committee as held on Thursday 25 August 2016.
- 4. TREASURY MANAGEMENT MONITORING REPORT** (Pages 7 - 22)
Report by Head of Strategic Finance
- 5. POST COMPLETION REVIEW LESSONS LEARNED** (Pages 23 - 32)
Report by Head of Facility Services
- 6. QUARTERLY PERFORMANCE REPORTS AND SCORECARDS** (Pages 33 - 56)
Report by Chief Executive and Head of Improvement and HR
- 7. SERVICE ANNUAL PERFORMANCE REVIEWS 2015-16** (Pages 57 - 152)
Report by Chief Executive and Head of Improvement and HR
- 8. COUNCIL ANNUAL REPORT 2015-16** (Pages 153 - 188)
Report by Executive Director – Customer Services and Head of Improvement and HR
- 9. MAXIMISING ATTENDANCE** (Pages 189 - 202)

- Report by Chief Executive and Head of Improvement and HR
10. **REVIEW OF PLANNING AND PERFORMANCE MANAGEMENT FRAMEWORK - CHANGES TO SERVICE PLANNING** (Pages 203 - 220)
Report by Head of Improvement and HR
 11. **PEOPLE STRATEGY PERFORMANCE REPORTING** (Pages 221 - 242)
Report by Head of Improvement and HR
 12. **CORPORATE COMPLAINTS - ANNUAL REPORT 2015-16** (Pages 243 - 274)
Report by Executive Director – Customer Services
 13. **SCRUTINY ROLE - HEALTH AND SOCIAL CARE PARTNERSHIP** (Pages 275 - 276)
Report by Head of Strategic Finance
 14. **HEALTH AND SOCIAL CARE PARTNERSHIP PERFORMANCE REPORT** (Pages 277 - 298)
Report by Chief Officer – Health and Social Care Partnership
 15. **SCRUTINY OF POLICE SCOTLAND** (Pages 299 - 316)
Report by Divisional Commander for Argyll and West Dunbartonshire Division, Police Scotland
 16. **SCRUTINY OF SCOTTISH FIRE AND RESCUE** (Pages 317 - 334)
Report by Local Senior Officer, Scottish Fire and Rescue
 17. **PERFORMANCE REVIEW AND SCRUTINY COMMITTEE WORKPLAN** (Pages 335 - 338)
Performance Review and Scrutiny Committee Workplan 2016/17

Performance Review and Scrutiny Committee

Jennifer Nicoll	Grant Manders
Ian M M Ross (Chair)	Councillor Gordon Blair
Councillor John McAlpine	Councillor Sandy Taylor (Vice-Chair)
Councillor Donald MacMillan	James Hymas
Councillor Robert Macintyre	Councillor Bruce Marshall

Contact: Adele Price-Williams Tel: 01546 604480